# **Feature Name Delete Account**

## ***Feature Process Flow / Use Case Model***

## ***Use Case(s)***

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| **Use Case ID:** | 3.4.11 | | | |
| **Use Case Name:** | Delete Account | | | |
| **Created By:** | Jacob Miller | | **Last Updated By:** | Dalton Cleveland |
| **Date Created:** | 2018-09-20 | | **Last Revision Date:** | 2018-11-01 |
| **Actors:** | | Web Visitor | | |
| **Description:** | | A Web Visitor has deactivated their account | | |
| **Trigger:** | | A Web Visitor requests to leave their schedule | | |
| **Preconditions:** | | 1. The assumptions are true | | |
| **Postconditions:** | | 1. The Web Visitor has deactivated their account | | |
| **Normal Flow:** | | 1. The Web Visitor requests to remove their account 2. The system asks if they are sure 3. The Web Visitor confirms 4. The system deactivates the account | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | 3a. In Step 3 of the normal flow if the Web Visitor declines   1. The system returns them to the previous screen. | | |
| **Exceptions:** | | Not sure at this time | | |
| **Includes:** | | Create, Retrieve, Update Account | | |
| **Frequency of Use:** | | On demand | | |
| **Special Requirements:** | | Not sure at this time | | |
| **Assumptions:** | | The user is has an existing account  The user is logged in  The user has access | | |
| **Notes and Issues:** | | None | | |